

## Civility Speakers



The screenshot shows a web browser window displaying the homepage of the Civility Matters website. The browser's address bar shows the URL <http://hs.boisestate.edu/civilitymatters/index.htm>. The website header features the logo "Civility Matters" with a heron illustration and the tagline "Leading the Coalition for Change: Creating and Sustaining Communities of Civility". A navigation menu on the left lists various sections such as Home, Dr. Clark's Profile, Consultation, Testimonials and Reviews, Musing of the Great Blue Blog, Resources & Publications, Research Instruments, Student Forum, Upcoming Events, and Contact Information. The main content area includes a "Welcome" section, a "What is Civility?" definition, a paragraph about the site's purpose, and a profile for Dr. Cynthia (Cindy) Clark, which includes a small portrait photo and a bio. A large image of a heron is positioned on the right side of the page. The Windows taskbar at the bottom shows the time as 4:37 PM on 1/23/2015.

<http://hs.boisestate.edu/civilitymatters/index.htm>,

**Dr. Cindy Clark, co-creator of the Civility Scale Assessment Tool.**

Book a Speaker: [events@civilityspeakersbureau.com](mailto:events@civilityspeakersbureau.com) | call: (204) 996-4792

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# Civility Speakers Bureau



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Welcome to the Civility Speakers Bureau where you can find professional speakers, keynote

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## LADIES

### About The Etiquette Ladies


#### Louise Fox

Louise Fox recognized as Canada's Etiquette Expert is the owner and expert host of the newly launched MannersTV.com an online video etiquette training website. She is also the owner of The Etiquette Ladies, Louise Fox Protocol Solutions and Etiquette Leader, experts in Children, Youth, Teens and Business Etiquette with affiliates world wide.

She has been trained and certified in Business Etiquette and International Protocol at the prestigious Protocol School of Washington and the International School of Protocol in Baltimore. Louise is also the director of the International School of Service and Hospitality and trained as an instructor through the Federation of Dining Room Professionals program in customer and dining room service.

Louise has over twenty years experience in the food service, hospitality and special event planning industries and trained as a chef at George Brown College and the Cordon Bleu School in London England.

She is the etiquette coach for Women's Network top rated television program "Style by Jury," the consultant on the Food Networks show "Chef School," and a guest expert on the Slice Network's "Mom Show," "Downright Domestic," "Rich Bride Poor Bride," "Dating 201" and numerous other television programs. She is the etiquette coach for the Toronto Argonauts Cheerleaders and an instructor at Georgian College. She has been featured in national newspapers such as the Globe and Mail, Toronto Star, National Post and many magazines such as Chatelaine, Canadian House and Home, Readers Digest, Toronto Life, Canadian Living and Today's Parent. She is a frequent guest on Breakfast Television, Entertainment Tonight, Much



*Louise Fox*

[www.etiquetteladies.com](http://www.etiquetteladies.com)

Benet Davetian, Author, History of Civility

<http://www.keynotespeakerscanada.ca/speaker/benet-davetian>

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**BENET DAVETIAN**  
Former Chair and associate professor in the Department of Sociology and Anthropology at the University of PEI, Director of the Civility Institute, Author

Dr. Benet Davetian is an Associate Professor and the former Chair in the Department of Sociology and Anthropology at the University of Prince Edward Island. He is the Director and Founder of the Civility Institute and a best-selling Author.

Dr. Davetian is one of the world's leading experts on 'civility' and its role in human interaction, social organization and conflict. He has researched civility and human interaction in France, England and America and appeared on special documentaries produced by CTV and CBC. He has also appeared on numerous media programs.

He is actively involved in writing and speaking about civility and human interaction in institutions and families, youth culture and media, corporate productivity and ethics, and educational excellence. His presentations cover a wide variety of topics that involve effective inter-personal interaction.

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**Featured Keynote: Because It Matters**

**Civility in the Workplace (Understanding the cost of rudeness to business)**  
Incivility costs! If you had a penny for every apology, every minute of telephone tag, every negative impression, and every unnecessary meeting would you be rich? Join Canada's civility expert for a practical and thought-provoking presentation tangible cost of rudeness to business.

**Overview for 60 minutes:**

- The tangible cost of rudeness to business: stats and facts.
- What are the causes of incivility in the workplace?
- 3 simple approaches to increasing respect and leadership at work

**A Little Respect Please (Fostering respect and courtesy in our children, homes, and communities)**

*"The hardest jobs kids face these days is learning good manners without seeing any."* - Fred Astaire

How often have you heard yourself or someone else say, "Kids these days...?" Statistics suggest that it is true; people (not just kids) in general are ruder these days. How did we get here and more importantly what are we going to do about it? Join Canada's Civility Expert and learn how you can make the world just a little more civilized.

**CONTACT CIVILITY EXPERTS**  
Phone: 204-996-4792

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