

# Civility in Communications- Training

Civility Partners LLC

<http://civilitypartners.com/training/civility-training/>

The screenshot shows a web browser window displaying the website for Civility Partners LLC. The page title is "Civility Training". The navigation menu includes: HOME, ABOUT US, CONSULTING, COACHING, TRAINING (highlighted), PRODUCTS, RESOURCES, and BLOG. Below the navigation, there is a sub-menu with "WORKPLACE BULLYING EXPERT WITNESS". The main content area features the heading "Civility Training" and a sub-heading "Civility Training – Gain the tools to communicate with civility". The text describes the rise of incivility at work, citing a 2011 poll where 38% of workers believe the workplace is becoming more disrespectful and 67% believe there is a strong need for civility training. It also mentions a 460% increase in online mentions of "civility" since 2010. The "Course Description: Civility Training" section states that the course covers communication basics, effective listening, conflict management, and positive results. An image of a man pointing at a whiteboard with the text "Civility = Bottom line results" is visible on the right side of the page. The Windows taskbar at the bottom shows the time as 11:29 PM on 10/6/2015.