Civility in Communications - Training

Civility Partners LLC

http://civilitypartners.com/training/civility-training/

Civility Training — Gain the tools to communicate with civility

Incivility at work is on the rise. The Civility in America 2011 poll reported that 38% of workers believe the workplace is becoming more disrespectful, and 67% believe there is a strong need for civility training. In an online search over 12 million mentions of “civility” surface, a 460% increase from 2010 according to Weber Shandwick, the firm responsible for the poll. Clearly, Americans are taking notice of the need for respect at work. This course will lay the groundwork to facilitate your employees’ ability to work together in creating a civil workplace where positive, professional relationships will thrive.

Course Description: Civility Training

This course covers a variety of topics including: the basics of communication, effective listening, conflict management, positive