**Civility at work**

BooksYou're listening to a sample of the Audible audio edition.   
[Learn more](http://www.amazon.ca/Choosing-Civility-Twenty-five-Considerate-Conduct/dp/0312302509)

http://ecx.images-amazon.com/images/I/51J95wxuxZL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/51sLYmDEawL._SX60_CR,0,0,60,60_.jpg

Choosing Civility: The Twenty-five Rules of Considerate Conduct Paperback – Nov 8 2003   
<http://www.amazon.ca/Choosing-Civility-Twenty-five-Considerate-Conduct/dp/0312302509>

by [P. M. Forni](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=P.+M.+Forni&search-alias=books-ca) (Author)

http://ecx.images-amazon.com/images/I/41eaUhAnRNL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/51WrTfSKGTL._SX60_CR,0,0,60,60_.jpg

The Bully at Work, 2E: What You Can Do to Stop the Hurt and Reclaim Your Dignity on the Job Paperback – Jun 1 2009   
<http://www.amazon.ca/The-Bully-Work-2E-Reclaim/dp/1402224265/ref=pd_sim_b_2?ie=UTF8&refRID=148BX2K79WMTTDY8D3XG>

by [Gary Namie PhD](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Gary+Namie+PhD&search-alias=books-ca) (Author), [Ruth Namie PhD](http://www.amazon.ca/s/ref=dp_byline_sr_book_2?ie=UTF8&field-author=Ruth+Namie+PhD&search-alias=books-ca) (Author)

http://ecx.images-amazon.com/images/I/51H0MKjEkSL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/51oPdfZg5jL._SX60_CR,0,0,60,60_.jpg

The Bully-Free Workplace: Stop Jerks, Weasels, and Snakes From Killing Your Organization Hardcover – May 24 2011   
<http://www.amazon.ca/The-Bully-Free-Workplace-Weasels-Organization/dp/0470942207/ref=pd_sim_b_1?ie=UTF8&refRID=0AQBA5FXE24D1FRCA3N3>

by [Gary Namie](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Gary+Namie&search-alias=books-ca) (Author), [Ruth F. Namie](http://www.amazon.ca/s/ref=dp_byline_sr_book_2?ie=UTF8&field-author=Ruth+F.+Namie&search-alias=books-ca) (Author)

You're listening to a sample of the Audible audio edition.   
[Learn more](http://www.amazon.ca/Take-Bully-Horns-Uncooperative-Unpleasant/dp/0312320221/ref=pd_sim_b_5?ie=UTF8&refRID=0Y2PCCVZN2JZNN9WK0CT)

http://ecx.images-amazon.com/images/I/519YWRsguTL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/512oxNJKG9L._SX60_CR,0,0,60,60_.jpg

Take the Bully by the Horns: Stop Unethical, Uncooperative, or Unpleasant People from Running and Ruining Your Life Paperback – Sep 9 2003   
<http://www.amazon.ca/Take-Bully-Horns-Uncooperative-Unpleasant/dp/0312320221/ref=pd_sim_b_5?ie=UTF8&refRID=0Y2PCCVZN2JZNN9WK0CT>

by [Sam Horn](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Sam+Horn&search-alias=books-ca) (Author)

You're listening to a sample of the Audible audio edition.   
[Learn more](http://www.amazon.ca/The-Cost-Bad-Behavior-Incivility/dp/1591842611/ref=pd_sim_b_2?ie=UTF8&refRID=144P4CBRN43BGHK5PPQM)

http://ecx.images-amazon.com/images/I/51ab0%2BHn-mL._SX60_CR,0,0,60,60_.jpg

The Cost of Bad Behavior: How Incivility Is Damaging Your Business and What to Do About It Hardcover – Jul 14 2009   
<http://www.amazon.ca/The-Cost-Bad-Behavior-Incivility/dp/1591842611/ref=pd_sim_b_2?ie=UTF8&refRID=144P4CBRN43BGHK5PPQM>

by [Christine Pearson](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Christine+Pearson&search-alias=books-ca) (Author), [Christine Porath](http://www.amazon.ca/s/ref=dp_byline_sr_book_2?ie=UTF8&field-author=Christine+Porath&search-alias=books-ca) (Author)

http://ecx.images-amazon.com/images/I/41Dq712vxUL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/51yeCu11ZJL._SX60_CR,0,0,60,60_.jpg

Toxic Workplace!: Managing Toxic Personalities and Their Systems of Power Hardcover – Apr 20 2009

by [Mitchell Kusy](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Mitchell+Kusy&search-alias=books-ca) (Author), [Elizabeth Holloway](http://www.amazon.ca/s/ref=dp_byline_sr_book_2?ie=UTF8&field-author=Elizabeth+Holloway&search-alias=books-ca) (Author)

http://ecx.images-amazon.com/images/I/51BF90kOFjL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/51%2BAhwbTNJL._SX60_CR,0,0,60,60_.jpg

Coping with Toxic Managers, Subordinates ... and Other Difficult People: Using Emotional Intelligence to Survive and Prosper Paperback – Nov 17 2003   
<http://www.amazon.ca/Coping-Managers-Subordinates-Difficult-People/dp/0131409956/ref=pd_sim_b_2?ie=UTF8&refRID=0Z3J6VBMZDP0ZJK1WSF7>

by [Roy H. Lubit](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Roy+H.+Lubit&search-alias=books-ca) (Author)

http://ecx.images-amazon.com/images/I/518wQMzxxoL._SX60_CR,0,0,60,60_.jpg

Perfect Phrases for Dealing with Difficult People: Hundreds of Ready-to-Use Phrases for Handling Conflict, Confrontations and Challenging Personalities Paperback – Sep 6 2007

by [Susan Benjamin](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Susan+Benjamin&search-alias=books-ca) (Author)

<http://www.amazon.ca/Perfect-Phrases-Dealing-Difficult-People/dp/0071493042/ref=pd_sim_b_2?ie=UTF8&refRID=0DP35NRXCH7F40B3H01V>

http://ecx.images-amazon.com/images/I/41aZlLhAKXL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/31%2BHBs9ftEL._SX60_CR,0,0,60,60_.jpg

Toxic People: Decontaminate Difficult People at Work Without Using Weapons Or Duct Tape Hardcover – Sep 21 2007   
<http://www.amazon.ca/Toxic-People-Decontaminate-Difficult-Without/dp/0470147687/ref=pd_sim_b_7?ie=UTF8&refRID=0DP35NRXCH7F40B3H01V>   
by [Marsha Petrie Sue](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Marsha+Petrie+Sue&search-alias=books-ca) (Author)

http://ecx.images-amazon.com/images/I/51fwPxo-bSL._SX60_CR,0,0,60,60_.jpg

http://ecx.images-amazon.com/images/I/51jAtQxxPJL._SX60_CR,0,0,60,60_.jpg

Dealing with People You Can’t Stand, Revised and Expanded Third Edition: How to Bring Out the Best in People at Their Worst Paperback – Jun 13 2012   
<http://www.amazon.ca/Dealing-Can-2019t-Revised-Expanded-Edition/dp/0071785728/ref=pd_sim_b_5?ie=UTF8&refRID=0DP35NRXCH7F40B3H01V>   
by [Dr. Rick Brinkman](http://www.amazon.ca/s/ref=dp_byline_sr_book_1?ie=UTF8&field-author=Dr.+Rick+Brinkman&search-alias=books-ca) (Author), [Dr. Rick Kirschner](http://www.amazon.ca/s/ref=dp_byline_sr_book_2?ie=UTF8&field-author=Dr.+Rick+Kirschner&search-alias=books-ca) (Author)